



# DIGITAL TRANSFORMATION:

## NAVIGATING THE DIGITAL FUTURE IN SKILLS, AWARENESS, AND INNOVATION FOR GOVERNMENT AGENCIES

### Corporate Profile

S1 AsiaPac Sdn Bhd is a service providers in delivering IT and IT enabled business solutions. Our strength lies in helping companies achieve their business goals by bridging the gap between business vision and real-world technology implementation.

#### **Our past activities related to Digital Transformation (Latest activities from 2021 to 2024):**

- The MyReskill IoT Programme
  - Industrial Revolution 4.0 (I.R. 4.0) in Farming and Agriculture
  - Industrial Revolution 4.0 (I.R. 4.0) In Hospitality and Tourism
  - Industrial Revolution 4.0 (I.R. 4.0) In Logistic and Warehouse Distributions
- Productivity Step Up for Hotel / Logistics Programme
- Organizing and hosting the "S1 AsiaPac Customer Conference (SIACC)"
- Organizing and hosting the "Digital Technology Conference - Embracing IR4.0 for Transformation (DTC)"
- Organizing and hosting the "Asian Summit 23"
- AI for Business: Empowering Your Business with Artificial Intelligence Programme
- Simplify Transition to E-Invoicing for Hotels and Resorts Sector Training





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### Course Fee

**RM 2050/PAX**

### Contact Person

 **Email**  
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### ✔ Course Objective

The program seeks to provide participants with a basic understanding on the basic concepts such as fundamentals of information technology, database, e-commerce and contemporary technology.

Topics covered in this course aim to give an understanding about the role of Information technology to various areas in business, management, economic, marketing and financial areas.

### ✔ Learning Outcome

Upon completion of this program, participants will be able appreciate the use of digitalisation in their organization and how digitalisation can be used as a strategic in line with their government agency strategies.

### ✔ Course Highlights and Key Takeaways

- ▶ Understand digital world characteristics, societal issues, and the impact of increasing digital density.
- ▶ Discuss information systems for automation, organizational learning, and strategic advantage in IR4.0.
- ▶ Enhance digital skills of Government Agency Professionals.
- ▶ Introduction to Artificial Intelligence (AI).
- ▶ Discuss social media's role in communication, collaboration, cooperation, and connection with organizations.
- ▶ Understand the Digital IT Blueprint and its role in Digital Transformation.



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### Introduction

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### Who Should Attend



Executive Director



Head of Departments

### Methodology



Q&A session



Case studies and analysis



Lectures with trainer led facilitation



Participants feedback on learning outcome achievement



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### ✓ Course Outline & Schedule (Day 1)

#### Module 1: Introduction to Digital Transformation

- Understand the characteristics of the digital world, contemporary societal issues of the digital world, and how increasing digital density is shaping the digital future
- Discuss how information systems can be used for automation, organizational learning, and strategic advantage in the context of IR4.0
- Understand how digital economy can support special target groups in the society

#### Module 2: Enhancing Digital - Enabled Skills and Digital Innovation Through Technology

- Understand how to enhance digital skill sets of Government Agency Professionals
- Understand the scope and quality of online services for better user experience
- Introduction to Artificial Intelligence (AI)
- Case Study and Analysis

### ✓ Course Outline & Schedule (Day 2)

#### Module 3: Enhancing Organizational Communication and Collaboration Using Social Media

- Discuss the various social media applications and its roles in enhancing communication, collaboration, cooperation, and connection with the public and private organisations
- Discuss the risks in government agency-oriented social media sites and manage potential pitfalls associated with social media

#### Module 4: Understanding what is a Digital IT Blueprint

- Know what is Digital IT Blueprint and the conversion to Digital Transformation
- Case studies and analysis





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**DR. EDDIE LOH**

**HRDCORP CERTIFIED TRAINER**

### ✓ **Trainer Profile**

Dr. Eddie Loh (“Dr. Ed”) has more than 30 years of working practice in advisory services, technology and software solution engagements focusing on Enterprise Resource Management, Warehouse Management System and Supply Chain Management, with clients in General Manufacturing, FMCG, Property Development, Education Establishments, Port Industries and Public Sectors.

His key area of focus includes the Development of Digital Strategic Blueprint, Digital Transformation, Business Process Improvement / Reengineering, Enterprise Risk Management and Project Management initiatives of behalf of his clients.

Dr. Ed was previously a Director with two of the Big-4 and heads the management consulting and risk consulting teams. Dr. Ed’s other areas of experience is in mobility solutions focusing on improving operational processes with technology with the objective of attaining business advantage for clients.